



## VP-HDA20IR-SMW

*Please read this manual thoroughly before use and keep it handy for future reference.*



## Before You Begin

Read these instructions before installing or operating this product.

**Note:** This installation should be made by a qualified service person and should conform to local codes. This manual provides installation and operation information. To use this document, you must have the following minimum qualifications:

- A basic knowledge of CCTV systems and components
- A basic knowledge of electrical wiring, low-voltage electrical connections and IP networking/infrastructure

## Intended use

Only use this product for its designated purpose; refer to the product specification and user documentation.

Using the camera in continuous motion applications e.g. Auto Scan, Tour, or Pattern functions with Auto Focus (Auto (AF)) will reduce the warranty to 6 months.

## Customer Support

For assistance in installing, operating, maintaining and troubleshooting this product refer to this document and any other documentation provided. If you still have questions, please contact Norbain Technical Support and Sales:

Norbain SD, 210 Wharfedale Road, Winnersh Triangle, Wokingham, Berkshire RG41 5TP, England.

UK +44 (0) 118 912 5000 / Vista Technical Support +44 (0) 118 912 5125

**Note:** You should be at the equipment and ready with details before calling Technical Support.

## Conventions Used in this Manual

**Boldface** or button icons highlight command entries. The following **WARNING**, **CAUTION** and **Note** statements identify potential hazards that can occur if the equipment is not handled properly:



### \* **WARNING:**

Improper use of this equipment can cause severe bodily injury or equipment damage.

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### \* **CAUTION:**

Improper use of this equipment can cause equipment damage.

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**Note:** Notes contain important information about a product or procedure.



This apparatus is manufactured to comply with the radio interference.

A Declaration of Conformity in accordance with the following EU standards has been made. The manufacturer declares that the product supplied with this document is compliant the provisions of the EMC Directive 2004/108/EC, the CE Marking Directive 93/68 EEC and all associated amendments.



All lead-free products offered by the company comply with the requirements of the European law on the Restriction of Hazardous Substances (RoHS) directive: 2011/65/EU, which means our manufacture processes and products are strictly "lead-free" and without the hazardous substances cited in the directive.



The crossed-out wheeled bin mark symbolizes that within the European Union the product must be collected separately at the product end-of-life. This applies to your product and any peripherals marked with this symbol. Do not dispose of these products as unsorted municipal waste.

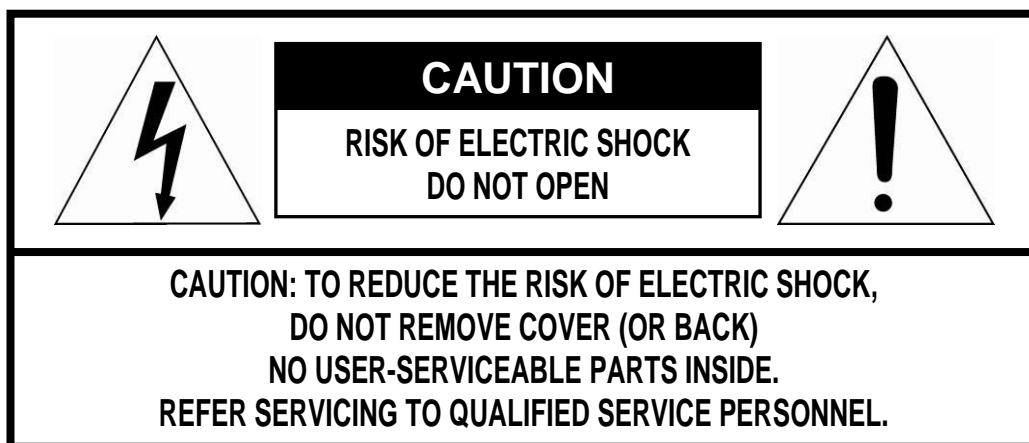
\* This symbol indicates electrical warnings and cautions.

\*\* This symbol indicates general warnings and cautions.

NORBAIN SD reserves the right to make changes to the product and specification of the product from time to time without prior notice.

## WARNINGS AND CAUTIONS:

To reduce the risk of fire or electric shock, do not insert any metallic objects through the ventilation grills or other openings on the equipment.



## IMPORTANT SAFETY INSTRUCTIONS

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Clean only with dry cloth.
6. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
7. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
8. Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong is provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
9. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
10. Only use attachments/accessories specified by the manufacturer.
11. Unplug this apparatus during lightning storms or when unused for long periods of time.
12. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
13. **CAUTION – THESE SERVICING INSTRUCTIONS ARE FOR USE BY QUALIFIED SERVICE PERSONNEL ONLY. TO REDUCE THE RISK OF ELECTRIC SHOCK DO NOT PERFORM ANY SERVICING OTHER THAN THAT CONTAINED IN THE OPERATING INSTRUCTIONS UNLESS YOU ARE QUALIFIED TO DO SO.**
14. **Use a Certified/Listed Class 2 power source only.**

## CE COMPLIANCE STATEMENT

### WARNING

This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

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# Chapter 1 — Introduction

## 1.1 Features

- Built-in optical power zoom camera with True Night Shot function
- 240 Preset positions with the individual camera AE setup
- 8 Tours consist of Presets, Patterns, Auto Scans and other Tours can be programmed with over 300 functions and preset locations. While moving, each Preset scan can be watched in smooth **Vector Scan** mode.
- 16 Auto Scans with the normal, the vector, and the **random** mode and the endless Auto-Pan with 13 speed steps
- 8 Patterns (up to 500 seconds) and 16 Privacy Zones
- 4 Alarm inputs, 2 Alarm outputs (5VTTL)
- Variable speed from 0.1°/sec. to 380°/sec.  
Three Variable speed (SLOW, NORMAL, TURBO)
- Pan/Tilt speed is inversely proportional to the zoom ratio with the option.
- Maximum speed is 380°/sec. when Preset command.
- Tilt range is -5° to 90°
- Programmable user preferences (alarm, preset, title, etc.)
- 90° Auto Flip
- Function Run menu using DVR without function key (Pattern, Scan ...)
- Built-in RS-485 receiver driver (Up to 3999 selectable camera addresses)
- 12VDC for Camera

# Chapter 2 — Installation and Configuration

## 2.1 Package Contents

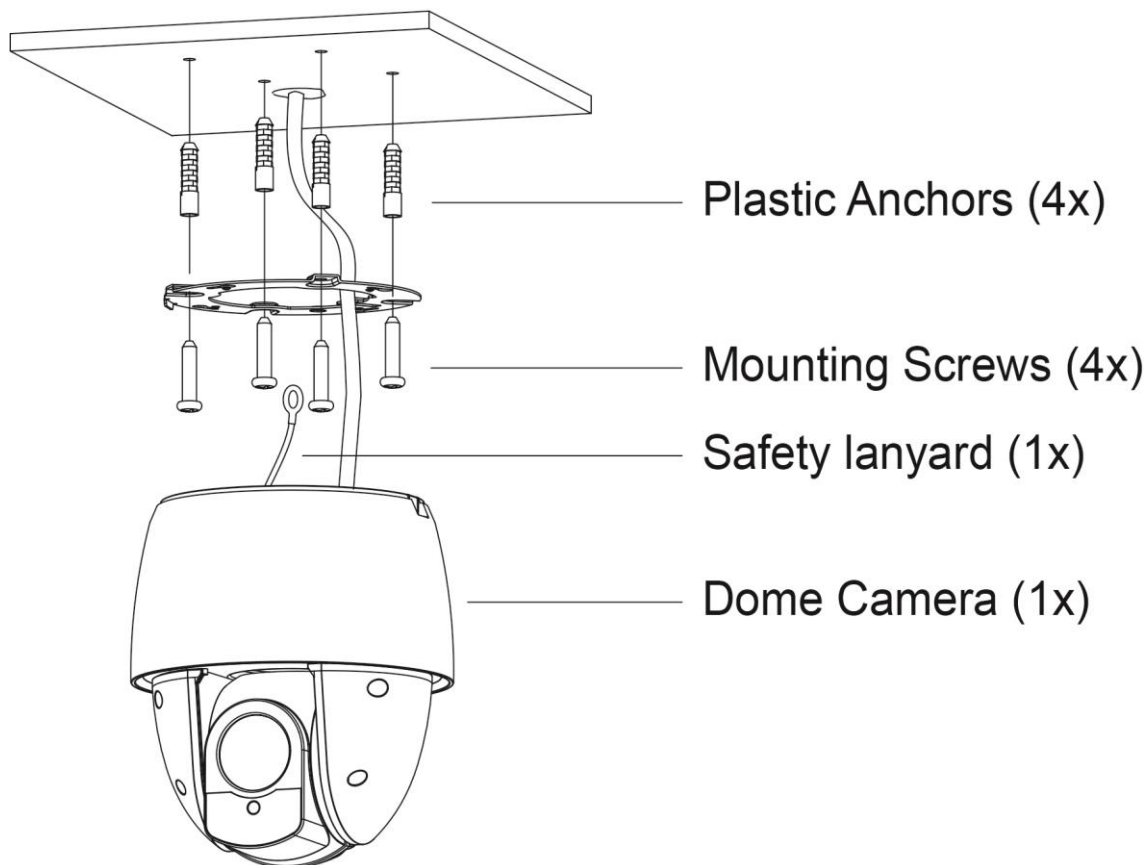
The package contains the following.

* <b>Dome Camera</b> .....	1
* <b>Instruction Manual (This Document)</b> .....	1
* <b>Template Sheet</b> .....	1
* <b>Mounting Bracket</b> .....	1
* <b>Safety Lanyard</b> .....	1
* <b>Accessory Kit</b> .....	1
1) Mounting screws (PH6 x 35.0) .....	(4)
2) Plastic anchors .....	(4)
3) O-Rings .....	(4)
* <b>Accessory Connector</b> .....	1
1) 2-Pin Terminal Block .....	(1)
2) 3-Pin Terminal Block .....	(3)

## 2.2 Mounting the Dome Camera

The dome camera is for use in surface or pendent mounting applications, and the mounting member must be capable of supporting loads of up to 10 lb (4.5 kg). (Pendent mounting must use pendent mount accessory.)

The dome camera's mounting bracket should be attached to a structural object, such as hard wood, wall stud or ceiling rafter that supports the weight of the dome camera.



**CAUTION:** A silicone rubber sealant must be applied to seal the housing to secure waterproofing.

**CAUTION:** Please reset the camera after 30 minutes when installing it in situations colder than -10°C.

### 2.2.1 Locking the Dome Camera

1. Make screw holes on the ceiling using the supplied mounting Template Sheet (Figure A).
2. Fix the Mounting Bracket to the ceiling using supplied Anchors (4x) and Mounting Screws (4x) (Figure B).
3. Hook up the Safety Lanyard to the Safety Lanyard Hook of the Mounting Bracket (Figure C).
4. Align the locking tab on the bracket and the locking slot on the base of the dome (Figure D).
5. Turn the dome to the counterclockwise about 10 degree to the locked position (Figure E).



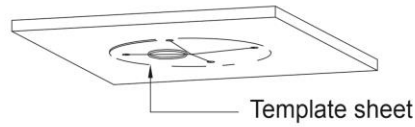


Figure A

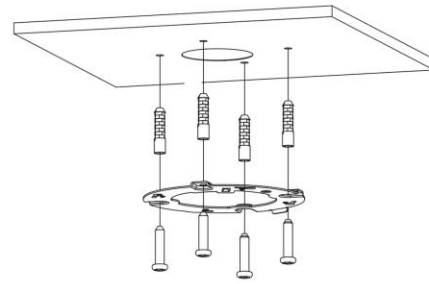


Figure B

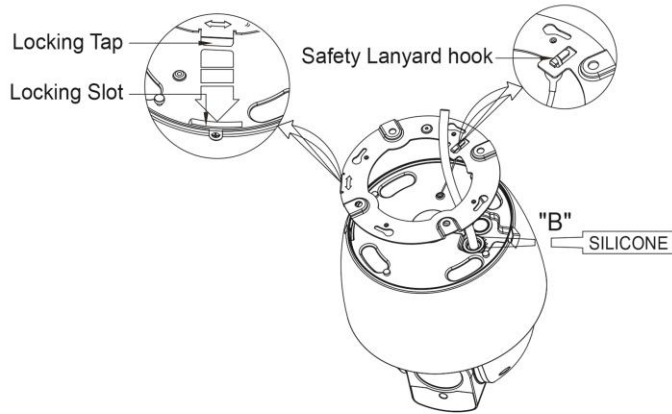


Figure C

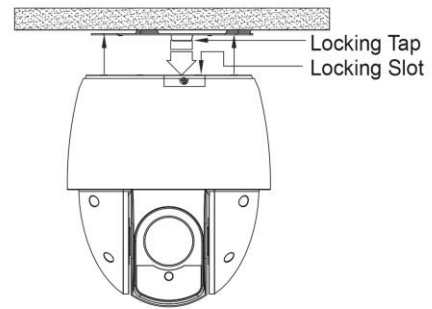


Figure D

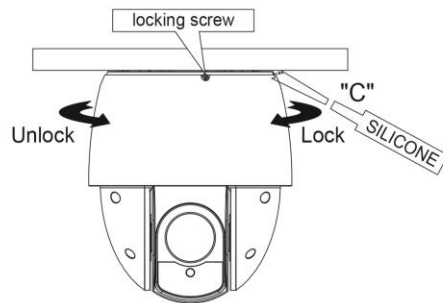


Figure E

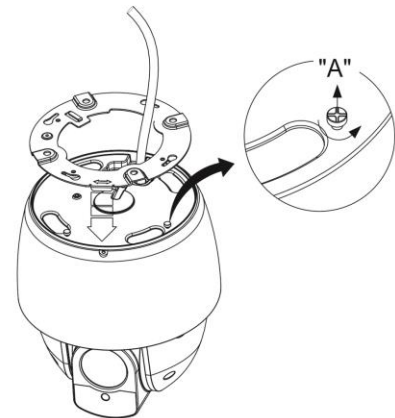
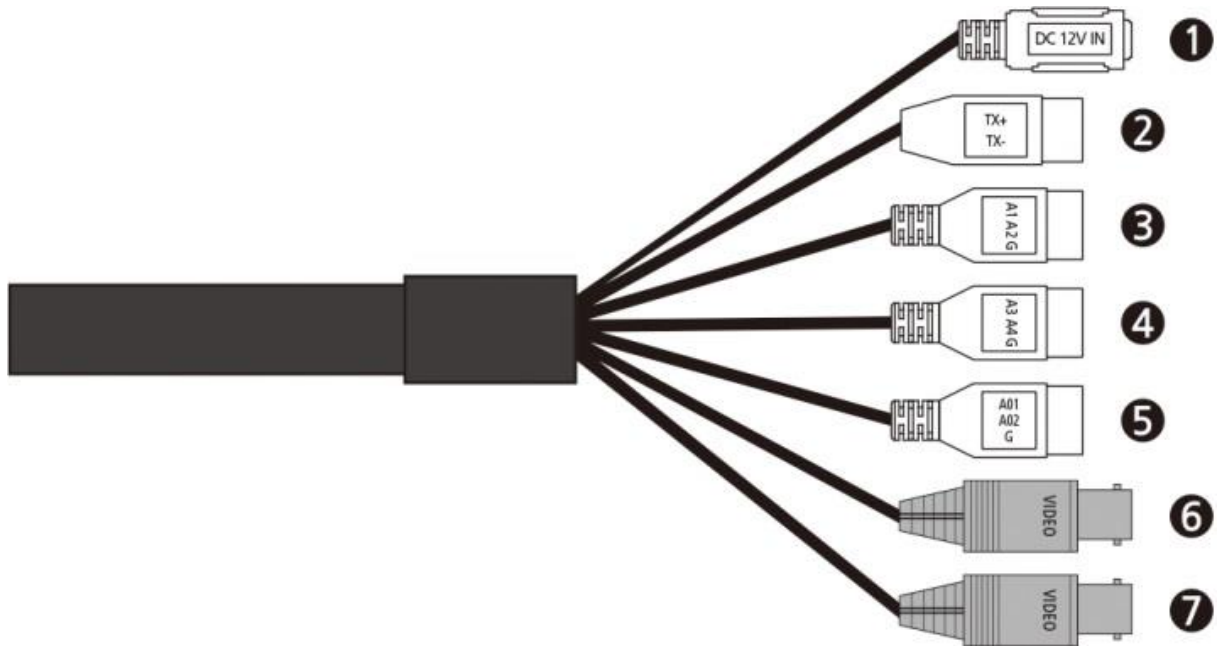


Figure F

**CAUTION:** Before installing mounting bracket to surface pre-adjust the four mounting screws "A" on the base of the dome camera to best match the mounting bracket locked position. Unscrew the locking screw on the side of the dome's base and fit the tab of the mounting bracket into the locking slot. Screws "A" should not be too tight or too loose when the dome is in the locked position. After setting the proper positions of screws "A" remove the mounting bracket and install it to the proper surface. If it is too difficult to lock the dome in position after the mounting bracket has been installed readjust the screws "A" by unscrewing them a small amount and try to install dome camera again.

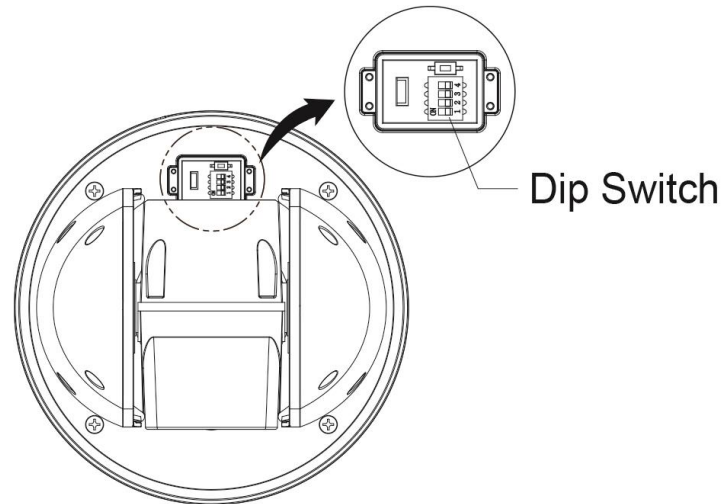
## 2.3 Basic Configuration of Dome Camera System



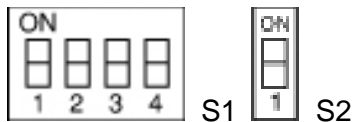
No.	Type	Description
1	DC JACK	CAMERA POWER (12VDC)
2	2-PIN TERMINAL BLOCK	TX+: RS485+ (A)
		TX-: RS485- (B)
3	3-PIN TERMINAL BLOCK	A1: ALARM INPUT 1
		A2: ALARM INPUT 2
		G: GND
4	3-PIN TERMINAL BLOCK	A3: ALARM INPUT 3
		A4: ALARM INPUT 4
		G: GND
5	3-PIN TERMINAL BLOCK	AO1: ALARM OUTPUT 1
		AO2: ALARM OUTPUT 2
		G: GND
6	BNC BLACK	HD OUTPUT
7	BNC YELLOW	CVBS OUTPUT

The dome camera must be installed by qualified service personnel in accordance with all local and federal electrical and building codes.

## 2.4 Setting the Dome Camera (DIP Switch)



**NOTE:** Open the DIP switch cover and change the setting of DIP switch.  
After changing the setting, close the cover tightly to ensure waterproofing.



You can set video signal with D1 and video type with D2 in S1.

S1-D1	Video Signal
OFF	HD-TVI Output
<b>ON</b>	AHD Output

S1-D2	Video Type
OFF	NTSC
<b>ON</b>	PAL

You can set coaxitron protocol with D3 and D4 in S1.

S1-D3	S1-D4	HD-TVI Output	AHD Output
OFF	OFF	Hikvision-C	ACP-PTZ
<b>ON</b>	OFF	Pelco-C	Reserved
OFF	<b>ON</b>	Reserved	Reserved
<b>ON</b>	<b>ON</b>	Reserved	Reserved

You can set CVBS output with D1 in S2.

S2-D1	CVBS Output
OFF	When WDR is on, CVBS output will be disabled.
<b>ON</b>	CVBS output will be enabled (DWDR)

## 2.5 Setting the Dome Camera Address (ID)

To prevent damage, each dome camera must have a unique address (ID).

The factory default setting is 1.

Refer to '3.10 Dome Communication' section for detailed information.

## 2.6 Connections

- **Connecting to the RS-485**

The dome camera can be controlled remotely by an external device or control system, such as a control keyboard, using RS-485 half-duplex serial communications signals.

- **Connecting HD Output connector**

Connect the HD output (BNC) connector to the video input.

- **Connecting CVBS Output connector**

Connect the CVBS output (BNC) connector to the video input.

- **Connecting Alarms**

- **A1,A2,A3,A4 (Alarm Input 1,2,3,4)**

You can use external devices to signal the dome camera to react on events. Mechanical or electrical switches can be wired to the A1,A2,A3,A4 (Alarm Input 1,2,3,4) and G (Ground) connectors.

See Chapter 3 — Program and Operation for configuring alarm input.

- **G (Ground)**

**NOTE: All the connectors marked G or GND are common.**

Connect the ground side of the alarm input and/or alarm output to the G (Ground) connector.

- **AO1,AO2 (5VTTL Alarm Output 1,2)**

The dome camera can activate external devices such as buzzers or lights. Connect the device to the AO1,AO2 (Alarm Output 1,2) and G (Ground) connectors.

See Chapter 3 — Program and Operation for configuring alarm output.

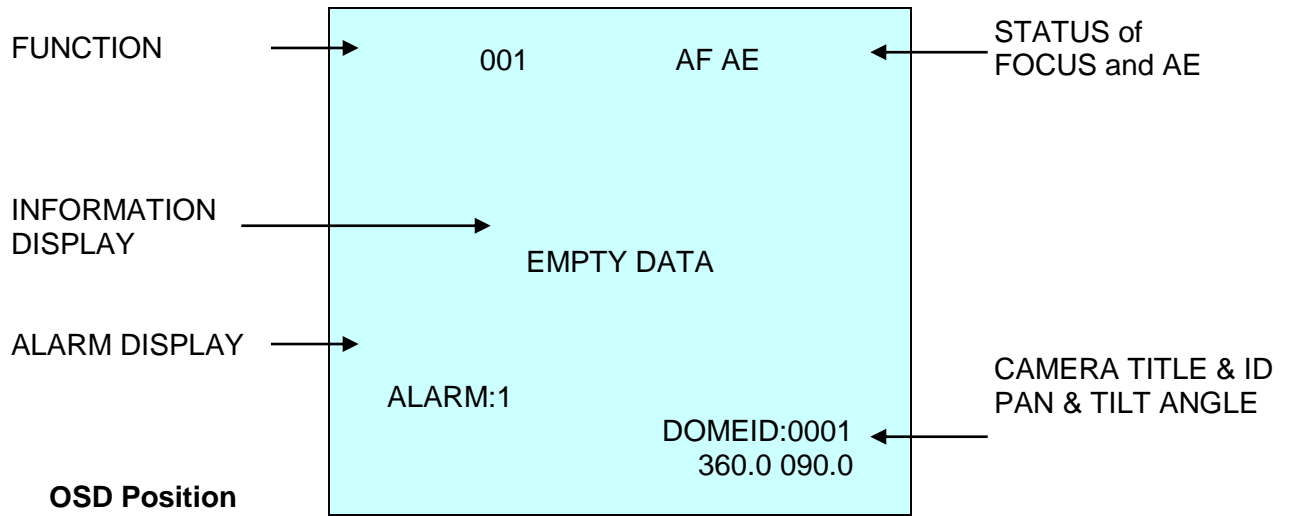
- **Connecting the Power**

Connect power of 12VDC for the dome camera.

When using a 12VDC adapter, connect the positive (+) pole to the '+' position and the negative (-) pole to the '-' position.

## 2.7 Getting Started

Once installed apply power to the dome camera. The dome camera will start a configuration sequence.



## Chapter 3 — Program and Operation

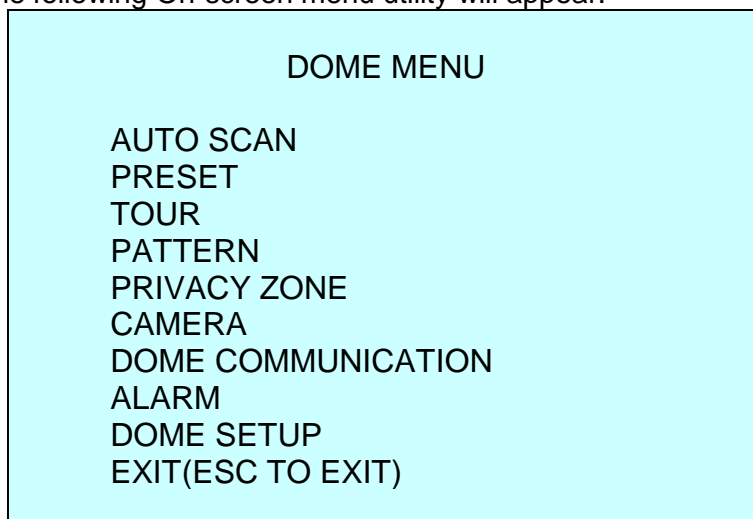
### 3.1 Dome Camera Selection

If you use the keyboard, before you program or operate a dome camera, you must select the dome camera by pressing **No.** + **CAM** keys.

**Example:** Pressing **1**, **0** + **CAM** keys sequentially will select dome camera 10. The selected dome camera ID will be displayed on the LCD monitor of the keyboard.

### 3.2 Accessing the On-Screen Menu Utility

You can call up the On-screen menu utility on your monitor by pressing the **MENU** key on the keyboard or DVR, the following On-screen menu utility will appear:



### 3.3 How to control the On-Screen Menu Utility

Function	Button
Call the On-screen menu utility.	<b>MENU</b>
Navigate through the menu items.	<b>Up</b> or <b>Down</b>
Go into the sub-menu items.	<b>Right</b> , <b>Left</b> or <b>IRIS Open</b>
Change value. Enter the editing title mode.	<b>Right</b> , <b>Left</b> , <b>Tele</b> or <b>Wide</b>
Enter the changing angle mode.	<b>IRIS Open</b>
Exit the changing angle mode.	<b>IRIS Close</b>

### 3.4 Auto Scan

The Auto Scan supports up to 17 programmed directions at user-programmable speeds.

AUTO SCAN SETUP	
NUMBER	: 01
TITLE	: A01
MODE	: NORMAL
SPEED	: 5 STEP
START ANGLE	: ---- --
END ANGLE	: ---- --
SCAN DIR	: CCW
SWAP	: OFF
DWELL	: 03 SEC
FOCUS	: AUTO
SAVE AND EXIT(ESC TO CANCEL)	

<b>NUMBER</b>	01 ~ 08, 10 ~ 17, <b>09</b> : AUTO-PAN mode (endless panning)
<b>TITLE</b>	up to 6 characters
<b>MODE</b>	NORMAL, VECTOR, RANDOM (AUTO-PAN mode: NORMAL, RANDOM only)
NORMAL	Move from start point to end point in panning only
VECTOR	Move from start point to end point including tilt and zoom simultaneously and linearly.
RANDOM	Move randomly between the start point and the end point
<b>SPEED</b>	1 ~ 13 step, the lower number means the slower speed.
<b>SCAN DIR</b>	Set the Scan direction, CCW (Counter Clock Wise), CW (Clock Wise).
<b>SWAP</b>	Swaps the start point for the end point.
<b>DWELL</b>	Set the dwell time at the both end, 01 ~ 99 seconds.
<b>FOCUS</b>	AUTO, MANUAL

Follow these steps to program Auto Scan:

1. Press the **MENU** key to display the main menu on the monitor. Scroll to Auto Scan and press the **Right** key.
2. Select "**NUMBER**" and set the desired number by pressing the **Right** or **Left** key.
3. Select "**TITLE**" and press the **Tele** or **Wide** key to enter the title edit mode.
4. Press the **Tele** or **Wide** key to change the alphanumeric characters and move the next position by pressing the **Right** or **Left** key. Or move down to the character table and press the **IRIS Open** key at the desired character then the cursor position moves to the next position automatically. Press the **Right** or **Left** key at the "ALL DELETE" field to delete all characters. Press the **Right** or **Left** key at the "EXIT" field to finish title edit menu.

TITLE EDIT MENU (CTRL KEY)	
A01	
\$	
A B C D E F G H I J	
K L M N O P Q R S T	
U V W X Y Z 0 1 2 3	
4 5 6 7 8 9 ( )	
ALL DELETE	
EXIT(ESC TO EXIT)	

5. Select "**MODE**" and "**SPEED**".
6. Select "**START ANGLE**". Press the **IRIS Open** key then the "CONTROL" displays. Move the desired position and the zoom position. Press the **IRIS Close** key then the "CONTROL"

- disappears. To adjust at the 0.1 degree interval, press the **Tele** or **Wide** key at the pan field and the tilt field. To adjust at the one zoom interval, press the **Tele** or **Wide** key at the zoom field.
7. Select **"END ANGLE"**. Press the **IRIS Open** key then the "CONTROL" displays. Move the desired position and the zoom position. Press the **IRIS Close** key then the "CONTROL" disappears. To adjust at the 0.1 degree interval, press the **Tele** or **Wide** key at the pan field and the tilt field. To adjust at the one zoom interval, press the **Tele** or **Wide** key at the zoom field.
  8. Set **"SCAN DIR"** to CCW or CW.
  9. Select **"SWAP"**, Set to ON to exchange the start angle and the end angle.
  10. Set **"DWELL time"**.
  11. Set **"FOCUS"**.
  12. Select **"SAVE AND EXIT"** and press the **Right** or **IRIS Open** key. Press the **IRIS Close** key to exit the program without saving.



### 3.5 Preset

If you need to view specific places routinely, you should program Presets. A Preset is a programmed video scene with automatic pan, tilt, zoom, focus, and AE settings. In addition, Presets may be assigned the “home” position for the dome camera. As many as 240 Presets, whose positions are saved in the dome camera’s firmware, may be programmed.

There are eight pages of Preset menu. Each page has 30 Presets. Pages can be scrolled by pressing the **Right** or **Left** key on the first or last No. of Preset.

**PRESET SETUP**

NUMBER : 001  
TITLE : -----  
CAMERA SET  
DWELL : -- SEC  
1 2 3 4 5 6 7 8 9 0  
- \$ -----  
-----  
-----  
NEXT PAGE  
SAVE AND EXIT(ESC TO CANCEL)

- Blank Preset position
- \$ Position has the Preset
- ! Current cursor position

Follow steps below to store the Preset positions:

1. Press the **MENU** key to display the main menu on the monitor. Scroll to Preset and press the **Right** key.
2. Select the blank Preset position to be stored by pressing the **Up**, **Down**, **Right** or **Left** key.
3. After selecting a blank position, press the **IRIS Open** key. Use the **Up**, **Down**, **Right**, **Left**, **Tele** or **Wide** key to control the direction of the camera and lens.
4. After aiming the camera (view direction and lens control), press the **IRIS Close** key. The cursor will be on the “TITLE” after saving data then press the **Tele** or **Wide** key to edit the Preset title. Follow the procedure of the Auto Scan above to edit titles.
5. Select “**CAMERA SET**” and press the **Right** or **Left** key. Then the Preset camera setup displays.

**PRESET CAMERA SETUP**

FOCUS : AUTO  
MOTION : OFF  
MOTION SETUP  
AE SETUP  
SAVE AND EXIT(ESC TO CANCEL)

- Set **FOCUS** AUTO, MANUAL, ONE PUSH
- Set **MOTION** OFF, ON

Select “**MOTION SETUP**” and press the **Right** or **Left** key. Then the MOTION setup displays.

**MOTION SETUP**

SENSITIVITY : 10  
POSITION : ALL  
DELAY : 00 SEC

OUTPUT	: OFF
HOLD TIME	: 03 SEC
EXIT(ESC TO EXIT)	

Set <b>SENSITIVITY</b>	00 ~ 20
Set <b>POSITION</b>	ALL, CENTER
Set <b>DELAY</b>	00 ~ 05 seconds
Set <b>OUTPUT</b>	OFF, OUT1, OUT2
Set <b>HOLD TIME</b>	03 ~ 99 seconds

Select "**AE SETUP**" and press the **Right** or **Left** key. Then the AE setup displays. Refer to the AE SETUP in the camera setup.

6. Set "**DWELL time**". (03 ~ 99 seconds)
7. To select the next page of Presets, scroll the page by pressing the **Right** or **Left** key on the first or last columns of the menu.
8. Repeat step 2 through 7 for each additional Preset position.
9. Select "**SAVE AND EXIT**" and press the **Right** or **IRIS Open** key. Press the **IRIS Close** key to exit the program without saving.

### 3.6 Tour

There are 8 programmable Tours. Each Tour consists of up to 40 Preset positions, Patterns, Scans or other Tours (second-level). Using second-level Tours, it can be expanded to over 300 functions in a single Tour.

TOUR SETUP	
NUMBER	: 01
TITLE	: T01
SCAN TYPE	: NORMAL
SPEED	: -- STEP
TOUR FUNCTION	
SAVE AND EXIT(ESC TO CANCEL)	

TOUR FUNCTION SETUP (CTRL KEY)	
DWELL	: -- SEC
003 A04	--- ---
---	---
---	P01 ---
---	T02 ---
---	---
---	---
---	---
---	---
EXIT(ESC TO EXIT)	

---	Blank position
SCAN TYPE	NORMAL, VECTOR
DWELL	03 ~ 99 seconds
003	Preset (1 ~ 240)
A04	Auto Scan (1 ~ 8, 10 ~ 17)
P01	Pattern (1 ~ 8)
T02	Tour (1 ~ 8)

Follow the steps below to program the Tours:

1. Press the **MENU** key to display the main menu on the monitor. Scroll to Tour and press the **Right** key to enter the Tour menu.
2. Select "NUMBER" and set the desired number by pressing the **Right** or **Left** key.
3. Select "TOUR FUNCTION" and press the **Right** key to enter the Tour Function Setup menu.
4. Choose a blank position to be programmed by pressing the **Up**, **Down**, **Right** or **Left** key.
5. To add a stored Preset, press the **Tele** or **Wide** key then the stored Preset number displays.
6. To place functions other than Preset, press the **IRIS Open** key to scroll for Tour, Pattern or Auto Scan respectively.
7. You can also overwrite the programmed number and remove a stored number from the Tour, press the **IRIS Open** key until '---' is displaying in the position.
8. Repeat step 2 through 6 for each desired position. Each title will be displayed on top of the line.
9. To edit the "TITLE", follow the procedure of the Auto Scan above to edit titles.
10. Select "SAVE AND EXIT" and press the **Right** or **IRIS Open** key. Press the **IRIS Close** key to exit the program without saving.

You can expand the Tour sequence by calling other programmed Tours.

**NOTE: The speed applies in the vector mode only.**

**NOTE: In the Tour mode, in conjunction with Preset and Auto Scan, you can make the camera travel from a Preset position to another Preset position at a specific speed.**

**Example:** Preset 001>002>003>004>005>006, Auto Scan 01 starts at Preset 002, ends at Preset 003, Auto Scan 02 starts at Preset 005, ends at Preset 006;  
Tour 001, 002, A01, 004, A02.

1 → 2 2~3 → 4 → 5~6, repeat

where → : Quick move, ~ : Programmed speed

**To assign the functions other than Preset in the Tour when the function key is not existed:**

Move the cursor to a stored Preset position.

Pressing the **IRIS Open** key will change the Preset number to other function (Auto Scan, Pattern, Tour or Preset) with the first programmed number.

To change the number, press the **Tele** or **Wide** key.

### 3.7 Pattern

The Pattern feature records user control of the selected dome camera. Up to 8 Patterns can be stored and played back by pressing **No.** + **PTRN** keys subsequently.

PATTERN SETUP			
(CTRL KEY)			
NO	TITLE	SEC	PERCENT
1 :	P01	000	00.0%
2 :	P02	000	00.0%
3 :	P03	000	00.0%
4 :	P04	000	00.0%
5 :	P05	000	00.0%
6 :	P06	000	00.0%
7 :	P07	000	00.0%
8 :	P08	000	00.0%
SAVE AND EXIT(ESC TO CANCEL)			

Follow steps below to program the Pattern:

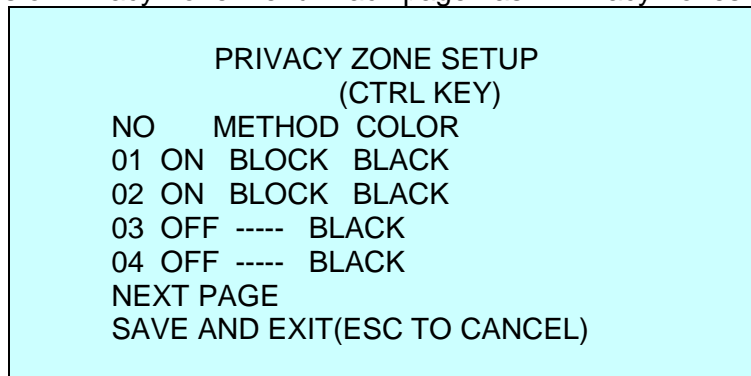
1. Press the **MENU** key to display the main menu on the monitor. Scroll to Pattern and press the **Right** key to enter the Pattern menu.
2. Select the desired Pattern to be programmed by pressing the **Up** or **Down** key. If the Pattern is not 000, a Pattern has already been recorded. Patterns can be overwritten.
3. Press the **IRIS Open** key then the "CONTROL" displays. Move the position and the zoom position. Press the **IRIS Close** key then the "CONTROL" disappears.
4. To edit the "TITLE", follow the procedure of the Auto Scan above to edit titles.
5. Select "SAVE AND EXIT" and press the **Right** or **IRIS Open** key. Press the **IRIS Close** key to exit the program without saving.

**NOTE: If Pattern recording time reaches 500 seconds, it will automatically stop for a moment.**

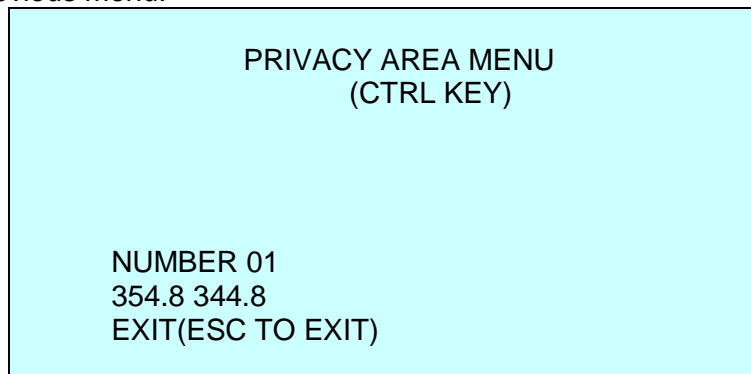
### 3.8 Privacy Zone

Hide up to 16 unwanted scenes in a camera.

There are four pages of Privacy Zone menu. Each page has 4 Privacy Zones.

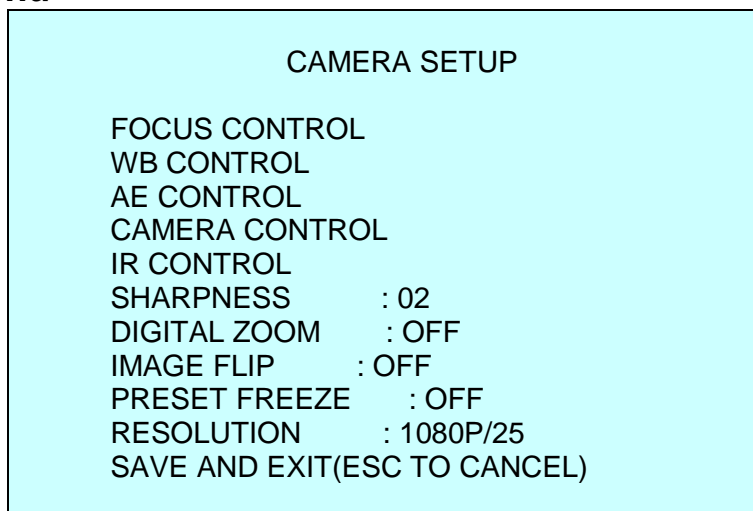


1. Place the cursor at the field.
2. Press the **IRIS Open** key then the privacy area menu displays. Move the desired position. Press the **IRIS Close** key then the "CONTROL" disappears.  
To adjust the size, press the **Tele** or **Wide** key.  
Returns to the previous menu.



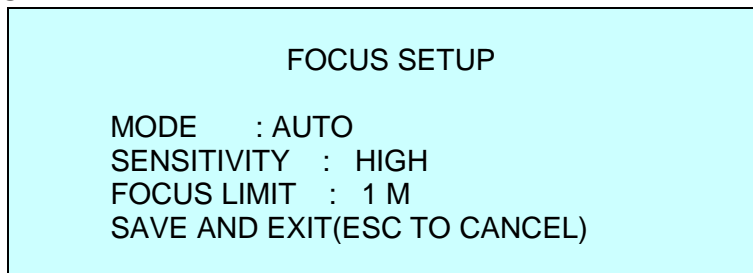
3. To turn the stored zone ON or OFF, press the **Tele** or **Wide** key.
4. Set the "**COLOR**": "BLACK", "WHITE", "YELLOW", "CYAN", "GREEN", "MAGENTA", "RED" or "BLUE".
5. Select "**SAVE AND EXIT**" and press the **Right** or **IRIS Open** key. Press the **IRIS Close** key to exit the program without saving.

### 3.9 Camera Menu



- SHARPNESS** The higher the value, the more edges in the picture will be enhanced.  
(0 ~ 10)
- DIGITAL ZOOM** OFF: Zoom range is limited to the optical.  
2X: Zoom is extendable up to 2X of digital range.  
4X: Zoom is extendable up to 4X of digital range.  
8X: Zoom is extendable up to 8X of digital range.  
MAX: Zoom is extendable Max digital zoom range.
- IMAGE FLIP** This function turns the video output from the camera upside down and reverses it horizontally.  
**This option is helpful to install in the opposite side.**
- PRESET FREEZE** ON: the image is frozen during calling Preset.
- RESOLUTION** HD-TVI Output: 1080P/30, 1080P/25, 720P/60, 720P/50, 720P/30, 720P/25  
AHD Output: 1080P/30, 1080P/25

#### • FOCUS CONTROL



- MODE** AUTO, MANUAL, ONE PUSH, CONSTANT MANUAL  
Use manual mode in normal use.
- SENSITIVITY** LOW, LOW.MID, MID, MID.HIGH, HIGH
- FOCUS LIMIT** This distance is approximate value and the focus operates from the setting value.

**CAUTION:** Avoid continuous, 24-hour use of the auto focus. This will shorten the lifespan of the lens.

## • WB (White Balance) CONTROL

**WB SETUP**

MODE : AUTO

R GAIN : ---

B GAIN : ---

SAVE AND EXIT(ESC TO CANCEL)

<b>MODE</b>	AUTO, MANUAL, INCANDESCENT, FLUORESCENT, OUTDOOR
AUTO	Computes the white balance value output using color information from the entire screen automatically.
INCANDESCENT	Auto white balance mode that is compatible with incandescent lamps.
FLUORESCENT	Auto white balance mode that is compatible with fluorescent lamps.
OUTDOOR	Outdoor white balance mode
MANUAL	Manual mode, you can change R and B Gain manually.
R GAIN	0 ~ 255
B GAIN	0 ~ 255
R GAIN / B GAIN modes are controllable only in MANUAL Mode.	

## • AE CONTROL

**AE SETUP**

MODE : AUTO

DSS : OFF

IRIS : AUTO

SHUTTER : AUTO

BRIGHT : 10

GAIN LIMIT : 07

ADDITIONAL AE

SAVE AND EXIT(ESC TO CANCEL)

<b>MODE</b>	AUTO, MANUAL, I.PRIO, S.PRIO
AUTO	Auto exposure mode
MANUAL	Variable Iris, Shutter speed
I.PRIO	Variable Iris, Auto Shutter speed
S.PRIO	Variable Shutter speed, Auto Iris
<b>DSS</b>	OFF, x2 ~ x8
<b>IRIS</b>	F1.8 ~ F32
<b>SHUTTER</b>	1/25 (30) ~ 1/30000
<b>BRIGHT</b>	0 ~ 20
<b>GAIN LIMIT</b>	0 ~ 7

**NOTE:** Values in ( ) are for NTSC Camera.



ADDITIONAL AE

ADDITIONAL AE SETUP

WDR : OFF

WDR WEIGHT : --

BLC : OFF

HLC : OFF

HLC LEVEL : --

HLC COLOR : ---

DEFOG : OFF

EXIT(ESC TO EXIT)

WDR	OFF, ON, NIGHT OFF (NOTE: When ON, BLC will be disabled.)
WDR WEIGHT	LOW, MID, HIGH
BLC	OFF, ON (NOTE: When ON, WDR will be disabled.)
HLC	OFF, ON
HLC LEVEL	0 ~ 20
HLC COLOR	BLACK, WHITE, YELLOW, CYAN, GREEN, MAGENTA, RED, BLUE
DEFOG	OFF, ON

• CAMERA CONTROL

CAMERA CONROL

CHROMA : 06

GAMMA : 2

DNR : MID

DIS : OFF

SAVE AND EXIT(ESC TO CANCEL)

CHROMA	0 ~ 20
GAMMA	0 ~ 4
DNR	OFF, LOW, MID, HIGH
DIS	OFF, ON

## • IR CONTROL

IR CONROL	
IR MODE	: AUTO
D/N MODE	: ---
D/N LEVEL	: ---
IR BRIGHT	: 18
IR ON LEVEL	: 10
IR OFF LEVEL	: 10
IR DELAY	: 03
SAVE AND EXIT(ESC TO CANCEL)	

<b>IR MODE</b>	AUTO, OFF, ON
AUTO	It will be in sync with the built-in brightness sensor of the camera. The IR mode will be controlled according to the illumination.
OFF	Does not use the IR illuminator.
ON	Activates the IR illuminator. Always displays black & white image.
<b>D/N MODE</b>	AUTO, B/W, COLOR
AUTO	Camera goes in to B/W mode at low light.
B/W	B/W mode
COLOR	Color mode

**NOTE: AUTO in D/N mode is not applied in “MANUAL” mode of AE Control.**

<b>D/N LEVEL</b>	LOW, MID, HIGH
<b>IR BRIGHT</b>	Specify the bright of the IR illuminator. (1 ~ 20)
<b>IR ON LEVEL</b>	Specify the illumination level that activates the IR mode. If the illumination is below the specified level, the indicator will turn on. (1 ~ 20)
<b>IR OFF LEVEL</b>	Specify the illumination level that deactivates the IR mode. If the illumination is above the specified level, the indicator will turn off. (1 ~ 20)
<b>IR DELAY</b>	The duration of both the lighting conditions can be customized to let the IR divert between activation and deactivation. (1 ~ 60)

**NOTE: When the IR illuminator is turned on, the D/N mode changes B/W automatically.**

### 3.10 Dome Communication

To prevent damage, each dome camera must have a unique address (ID).  
The factory default setting is 1.

DOME COMMUNICATION	
	\$
DOM ID	: 0001
PROTOCOL	: AUTO
BAUDRATE	: 9600
PARITY	: NONE
TERMINATION	: OFF
SAVE AND EXIT(ESC TO CANCEL)	

<b>DOM ID</b>	1 ~ 3999
<b>PROTOCOL</b>	AUTO, F2/F2E, PELCO-PD
<b>BAUDRATE</b>	2400, 4800, 9600, 19200, 38400 bps
<b>PARITY</b>	NONE, EVEN, ODD
<b>TERMINATION (RS-485)</b>	OFF, ON

The device which is connected at end of line, whether it is a dome camera or keyboard, must have the cable for communication terminated by setting the appropriate DIP switch. Without proper termination, there is potential for control signal errors. Total length of the cable for communication should not exceed 4000 ft (1.2 km).

### 3.11 Alarm

```

                        ALARM SETUP
                        (CTRL KEY)
NO PRI FUN IN  OUT HOLD LATCH
1  1  001 NO  OUT1 03  OFF
2  1  --- OFF OFF 03  OFF
3  1  --- OFF OFF 03  OFF
4  1  --- OFF OFF 03  OFF
DWELL      : 03 SEC
ALARM OUT SETUP
SAVE AND EXIT(ESC TO CANCEL)

```

**NO (Number)** Alarm input number  
**PRI (Priority)** The lower number has higher priority. (0 ~ 4)  
**FUN (Function)** Stored function number to be called by alarm.  
**IN (Input)** NO/NC – normally open/closed, OFF – ignore  
**OUT (Output)** OUT1 ~ OUT2 – 5VTTL output, OFF – no output  
**HOLD** Alarm will be held for programmed time. (03 to 99 seconds)  
**LATCH** ON – Alarm message will remain on the screen even though alarm input is deactivated.  
           OFF – Alarm message will disappear from the screen after programmed hold time when alarm input is deactivated.  
**DWELL** Means the dwell time during multiple alarms, 03 to 99 seconds.

```

                        ALARM OUT SETUP

                        OUT1 : ALARM
                        OUT2 : 1 MIN
                        EXIT(ESC TO EXIT)

```

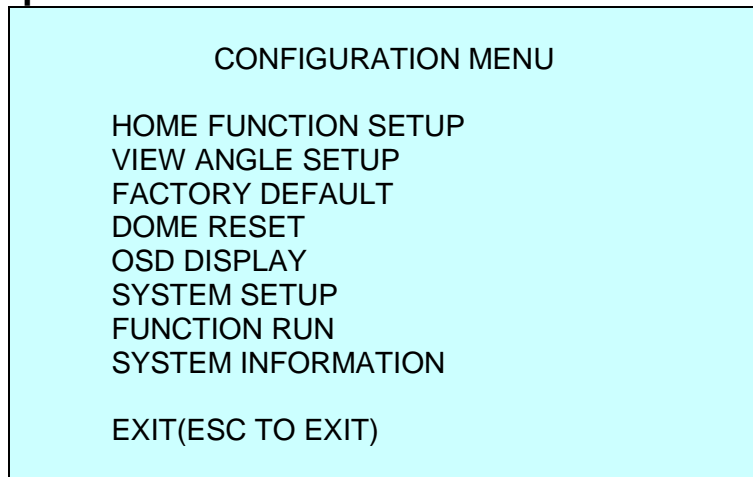
**ALARM:** Alarm output is operated during an alarm operation or by the short key of the keyboard.

**1 ~ 5 MIN (minute):** Alarm output is operated during this setting time only by the function run of the dome menu or the short key of the keyboard.

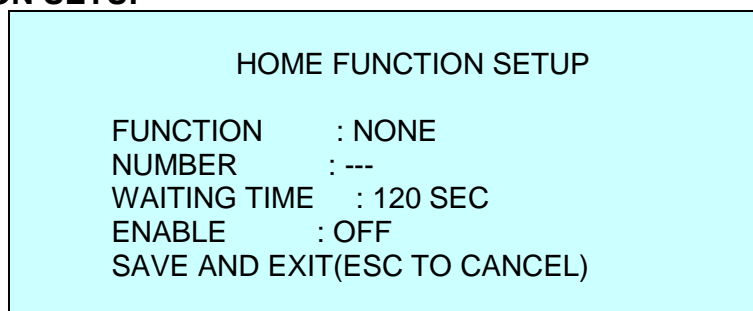
**NOTE: This 1 ~ 5 MIN setting is not operated by an alarm.**

There are 5 levels of priority. The function can be selected by Preset, Auto scan, Pattern or Tour and "0" is the highest priority. Lower priority alarms won't be serviced until the higher priority alarm is completed. Equal priority alarms will be serviced repeatedly with the dwell time.

### 3.12 Dome Setup



#### • HOME FUNCTION SETUP



<b>FUNCTION</b>	NONE, TOUR, PATTERN, AUTO SCAN, PRESET
<b>NUMBER</b>	---
<b>WAITING TIME</b>	10 ~ 240 seconds
<b>ENABLE</b>	ON, OFF

The Home Function can be set so that the camera automatically goes to Tour, Pattern, Auto Scan or Preset after the keyboard or DVR has been idle for a specified amount of time.

For example, if the controller is idle for 120 seconds, the camera goes to Preset 1.

Follow these steps to program the Home position:

1. Select "**FUNCTION**" by pressing the **Right** or **Left** key to scroll through the None, Tour, Pattern, Auto Scan or Preset functions.
2. Select "**NUMBER**" and press the **Right** or **Left** key. The recorded function number will scroll.
3. Select "**WAITING TIME**" and press the **Right** or **Left** key to select from 10 to 240 seconds.
4. Select "**ENABLE**" and turn to ON or OFF by pressing the **Right** or **Left** key.

## • VIEW ANGLE SETUP

VIEW ANGLE SETUP	
PANNING RANGE	
FLIP	: AUTO
TILT ANGLE LIMIT	: 00°
SAVE AND EXIT(ESC TO CANCEL)	

**FLIP** OFF, AUTO

**OFF:** The dome camera moves until 90° vertically.

**AUTO:** When the camera reaches the floor directly above the moving object, it will stop.

At that time, release the controller instantly and pull it down again to run the auto-flip function. When you use the panning range, it is recommended to use the flip mode to AUTO.

**TILT ANGLE LIMIT** -5° ~ 10°

This option is designed to limit the view angle as there is some obstruction in zooming out on specific areas of the tilt angle.

### **PANNING RANGE**

When the dome camera is installed near a wall, panning range can be limited by user.

PANNING RANGE SETUP (CTRL KEY)	
RIGHT LIMIT	: 000.0
LEFT LIMIT	: 000.0
ENABLE	: OFF
SWAP	: OFF
AUTO PAN	: ON
SAVE AND EXIT(ESC TO CANCEL)	

1. Place the dome camera under 90 degree vertically.

2. Set "**RIGHT LIMIT**" by pressing the **Right** key.

3. Set "**LEFT LIMIT**" by pressing the **Left** key.

4. Set "**ENABLE**" to ON to use.

To exchange the right and the left limit, set "**SWAP**" to ON.

To apply limits on the auto pan (endless panning), set "**AUTO PAN**" to ON.

- **FACTORY DEFAULT**

Select “**FACTORY DEFAULT**” to initialize the data.

FACTORY DEFAULT

ARE YOU SURE ?

CANCEL  
OK

- **DOME RESET**

DOME RESET

ARE YOU SURE ?

CANCEL  
OK

This feature is used to re-calibrate the orientation of a selected dome camera. Origin offset value is not affected by this function. (Offset is still valid after origin set.)

- **OSD DISPLAY**

OSD DISPLAY SETUP

LANGUAGE : ENGLISH

TITLE : DOMEID

DOME OSD : ON

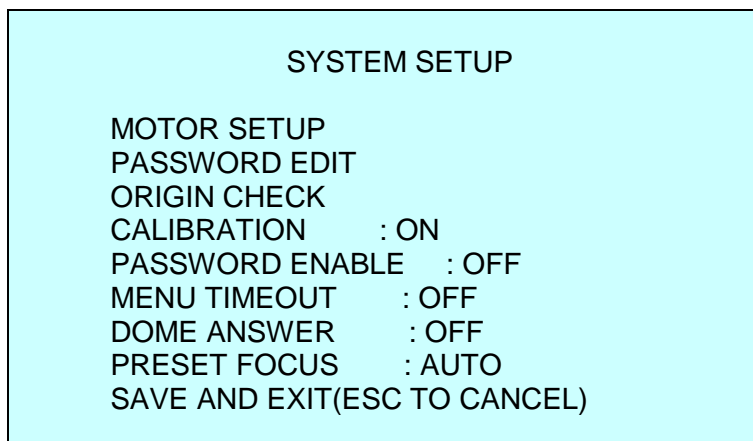
FOCUS/EXPOSURE : OFF

COLOR : YELLOW

SAVE AND EXIT(ESC TO CANCEL)

<b>LANGUAGE</b>	Select the desired language.
<b>TITLE</b>	up to 6 characters
<b>DOME OSD</b>	ON, POSITION, ON(ZOOM), ZOOM, TILTE&ID, OFF
	All display or title will disappear when DOME OSD DISPLAY is set to OFF.
<b>FOCUS/EXPOSURE</b>	ON, OFF
	ON: FOCUS and EXPOSURE displays. (AF AE)
<b>COLOR</b>	YELLOW, GREEN, BLUE

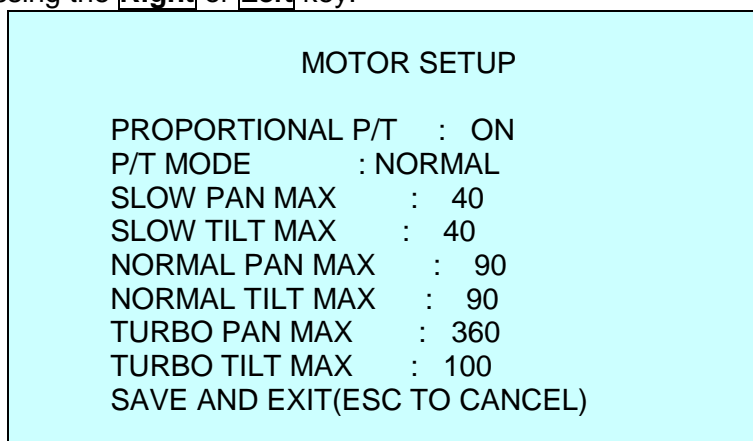
## • SYSTEM SETUP



- CALIBRATION** ON (Auto origin check), OFF  
**PASSWORD ENABLE** ON (requires the password to enter menu), OFF  
**MENU TIMEOUT** ON (5 minutes), OFF (always menu display)  
**DOME ANSWER** ON, OFF (no acknowledge command from the dome)  
 This option is helpful to escape the collision of the command using some DVR.  
**PRESET FOCUS** AUTO, MANUAL, ONE PUSH  
 This option set the default mode of the focus when you save the Preset.

### MOTOR SETUP

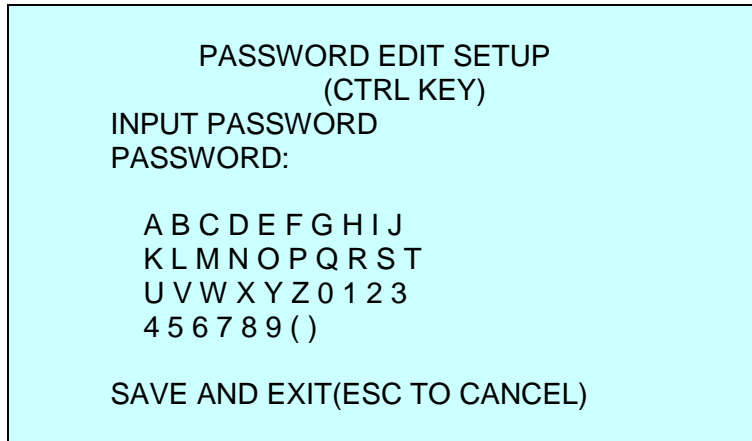
Motor Setup menu provides the pan and tilt speed of a camera. User can set the desired speed with pressing the **Right** or **Left** key.



- |                           |                     |
|---------------------------|---------------------|
| <b>PROPOTIONAL P/T</b>    | ON, OFF             |
| <b>P/T MODE</b>           | SLOW, NORMAL, TURBO |
| SLOW PAN Maximum speed    | 19° ~ 90°/second    |
| SLOW TILT Maximum speed   | 19° ~ 90°/second    |
| NORMAL PAN Maximum speed  | 40° ~ 360°/second   |
| NORMAL TILT Maximum speed | 40° ~ 200°/second   |
| TURBO PAN Maximum speed   | 200° ~ 380°/second  |
| TURBO TILT Maximum speed  | 90° ~ 300°/second   |



## PASSWORD EDIT



PASSWORD EDIT SETUP  
(CTRL KEY)  
INPUT PASSWORD  
PASSWORD:  
  
A B C D E F G H I J  
K L M N O P Q R S T  
U V W X Y Z 0 1 2 3  
4 5 6 7 8 9 ( )  
  
SAVE AND EXIT(ESC TO CANCEL)

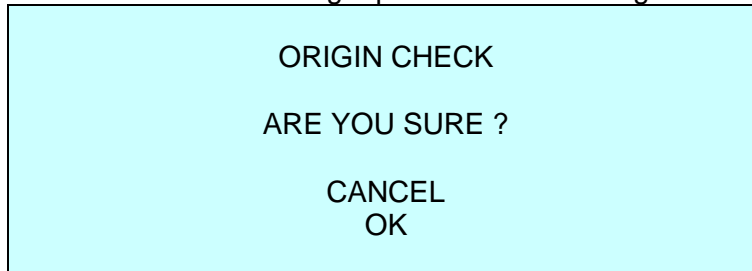
You can change the password with 6-digit character in this menu.

The default password is **555555**.

When the password enable is on, the input password window displays to enter the menu. At this time, move the cursor to the desired character with the controller and press the **IRIS** **Open** key.

## ORIGIN CHECK

If you find the dome camera in the wrong position during operation, execute this origin check and the dome camera will return to the right position after the origin check operation.



ORIGIN CHECK  
  
ARE YOU SURE ?  
  
CANCEL  
OK

## • FUNCTION RUN

This Function Run menu allows you to execute the function when you use the keyboard or DVR without the function keys (Preset, Pattern, Tour and Scan).

FUNCTION RUN SETUP (CTRL KEY)	
PRESET	: ---
PATTERN	: ---
TOUR	: ---
SCAN	: ---
HOME	
AUTO PAN	
ALARM OUT	: ----
EXIT(ESC TO EXIT)	

1. Select the desired Function by pressing the **Up** or **Down** key.
2. Select the number by pressing the **Tele** or **Wide** key in PRESET, PATTERN, TOUR and SCAN.
3. Press the **IRIS Open** key to execute.

**NOTE: To execute the function, you should save the function (PRESET, PATTERN, TOUR and SCAN) first.**

### - HOME

Select "HOME" and press the **IRIS Open** key. The dome camera goes to the default position that it returns to after an assigned period of inactivity passes. The default position may be a Preset, Tour, Pattern or no action.

### - AUTO PAN

You can execute the endless auto pan to turn in one direction continuously by selecting Auto-Pan.

### - ALARM OUT

This function can operate only when the alarm out setup has the time in the alarm menu.  
Ex)

ALARM OUT SETUP	
OUT1	: ALARM
OUT2	: 1 MIN
EXIT(ESC TO EXIT)	

You press the **IRIS Open** key then that alarm out operates during the setting time only.

- **SYSTEM INFORMATION**

SYSTEM INFORMATION	
CAMERA TYPE	: xxxx-Vx.xx
H/W VERSION	: Vx.xx-xxxx
ROM VERSION	: Vx.xxxxxx
PROTOCOL	: xxxx
BAUDRATE	: 9600(NONE)
EXIT(ESC TO EXIT)	

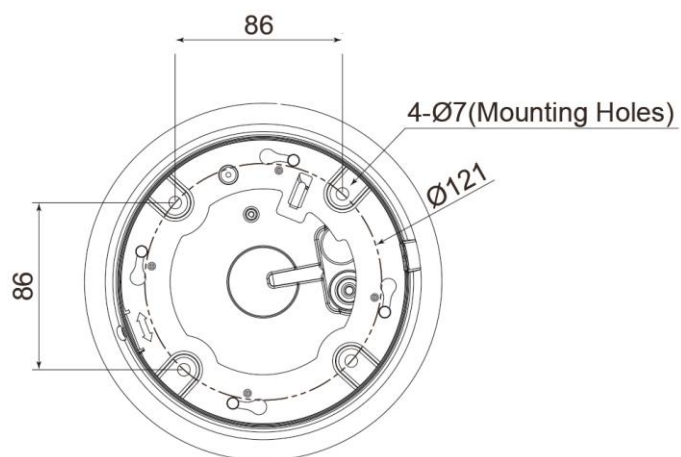
The system information provides essential information about the dome camera if service is required. This screen displays the camera type and ROM version. The information on this screen cannot be modified.

## Appendix A — Specifications

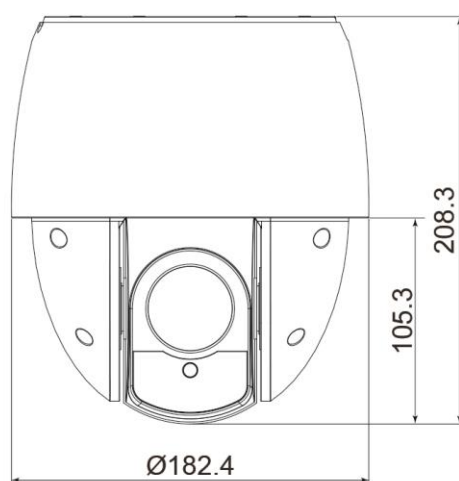
IMAGE	
Lens	Optical Zoom 20X 4.7mm ~ 94.0mm
Angle of View	55.5° (H) ~ 3.0° (H)
Image Sensor	1/2.8" SONY STARVIS CMOS sensor
Min. Illumination	Color : 0.35 Lux @ 50IRE BW : 0 Lux (IR LED On)
Scanning Mode	Progressive Scan
Wide Dynamic Range	True WDR
Day and Night Mode	True D/N (Auto, Day, Night)
Noise Reduction	3DNR
Digital Zoom	16X
Exposure Control	Auto, Manual, Shutter Priority, Iris Priority
White Balance Control	Auto, Manual, Incandescent, Fluorescent, Outdoor
Back Light Compensation	Yes
Image Effect	Flip, DIS, Defog
Shutter Speed	25/30fps : Auto (1/30,000 ~ x8 sec.), Manual 50/60fps : Auto (1/50,000 ~ x8 sec.), Manual
IR Illuminator	4 IR LEDs
VIDEO	
Resolution	HD-TVI : 1080p @ 25/30fps, 720p @ 25/30/50/60fps AHD : 1080p @ 25/30fps
Video Output	HD-TVI or AHD, Composite
PTZ Function	
Pan Range	360° Endless
Pan Speed	Max. 380°/sec. (Preset)
Tilt Range	-5° ~ 90°
Tilt Speed	Max. 380°/sec. (Preset)
Auto Scan	1 Auto Pan & 16 Auto Scans
Preset	240
Tour	8
Pattern	8
Home Function	Yes
Privacy Mask Zone	16 Programmable Zones
EXTERNAL IN/OUT	
Video HD Output	BNC Jack
Video Composite Output	BNC Jack
Alarm	4 Inputs, 2 Outputs (Terminal Block)
Control	Coaxial Communication RS-485, Baud Rate: 2400 ~ 38400 bps (Default: 9600 bps)
ID (Camera Address)	1 ~ 3999

ETC	
Operating Humidity	0 ~ 90%RH (Non-condensing)
Operating Temperature	-20°C ~ 50°C
Power Supply	12VDC
Power Consumption	1.5A (18W) @ 12VDC
Dimensions	See dimension drawing
Net Weight	Approx. 2.8kg
Ingress Protection	IP66

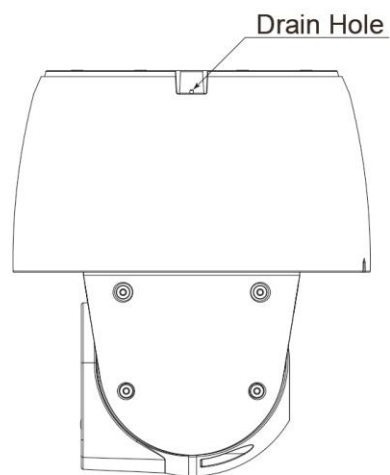
\* Specifications are subject to change without notice \*



TOP VIEW



FRONT VIEW



SIDE VIEW

Figure – Dimension

## Appendix B — Troubleshooting

If problems occur, verify the installation of the camera with the instructions in this manual and with other operating equipment. Isolate the problem to the specific piece of equipment in the system and refer to the equipment manual for further information.

Problem	Possible Solution
No video.	Verify that power is connected to all pieces of equipment in the system. Verify that the power switches are in the ON position. Check the video connections.
Poor video quality.	Check that the BNC connectors are inserted properly. Check the voltage level of the dome camera. Cable for video is shielded.
Dome cameras lose their positions.	Reset the cameras using the Dome configuration menus. Check that the dome cameras are inserted properly in the base. Check the voltage level of the dome camera.



Vista  
210 Wharfedale Road  
Winnersh Triangle  
Wokingham  
Berkshire.  
RG41 5TP

(Subject to change without notice)

Version 1

50304269A