

## Hands-Free Readers Assist Staff at Woodland Vale Care Home



### The Client

Woodland Vale Care Home is a residential care home in Torrington, North Devon. It is managed by Devon County Council and offers residential care for vulnerable adults with both physical and mental disabilities including dementia. .



### The Challenge

Following a refurbishment of the home, a new Access Control System was required to offer greater security.

The system needed to offer enhanced security given the nature of the residents, whilst allowing staff to monitor the movement of residents, as well as staff and visitors to the premises.

Additionally, a hands-free system was required to assist staff, who were often providing mobility assistance to residents.

### The Benefits

- ▶ Hands-free readers with consistent read range allow access to staff through doors when providing mobility assistance to residents.
- ▶ Dual technology cards can be used for both hands-free access and normal access, making it unnecessary to supply staff with multiple cards.
- ▶ Compact hands-free readers can be used to replace traditional card readers without the need to change out controllers and cabling.

## The Solution

i2 Security Limited, an integrated security specialist, worked closely with Devon County Council to expand their current system and incorporate the Woodland Vale site. Thirteen uPASS Access hands-free readers supplied by Nortech were fitted. These readers had the ability to be adjusted to provide a read-range of 600mm. The readers were supplied together with 'Combi' dual technology cards, which provided the benefit of enabling each member of staff to be issued with a single card that allows them access across multiple Devon County Council sites.

This new system provided Woodland Vale with an efficient and cost effective solution, tailored to fit the needs of their employees. It also enables the client to expand the system in the future.

## Customer's Comment

2 Security Limited provided us with clear intelligent and impartial advice as to what system would fulfil our requirements. They are technically excellent and inspire confidence. i2 Security provided an excellent service throughout the whole process, which was undertaken efficiently and professionally. Nortech's long range uPASS Access readers provided us with the perfect solution offering hands-free dual card technology with the ability for future expansion across multiple sites. The support and advice given was clear, and we as the customer were fully engaged in the appropriated design layout.

**Wayne Mizen** - Service Improvement Manager

**Devon County Council**